

**LEVELS OF SERVICE REVIEW CLIENT ENGAGEMENT
SUMMARY OF REPRESENTATION FROM CLIENT GROUPS
FALL 2007**

PACIFIC REGION

Shipping Industry:

- Chamber of Shipping
- Georgia Strait Alliance
- Gulf Trollers Association
- Johnstone Strait Water Users

Recreational Boaters:

- BC Yacht Club Council
- Campbell River Yacht Club
- Canadian Coast Guard Auxiliary
- Canadian Forces Sailing Association
- Canadian Power & Sail Squadron
- Council of BC Yacht Clubs
- Kelowna Yacht Club
- Peachland Water Sports
- Prince Rupert Marine Rescue

Fish Harvesters and related:

- Area "A" Crab Association
- Canadian Fishing Company
- Fish Safe
- Leader Fishing
- Pacific Coast Fishing Vessel Owner's Guild
- Shellfish Growers Association
- United Fisherman and Allied Workers Union - CAW

Port Authorities:

- Fraser River Port Authority
- Vancouver Port Authority

Pilotage Associations:

- BC Coast Pilots Ltd.
- Fraser River Pilots Committee
- Pacific Pilotage Authority

Federal Partners:

- Canadian Hydrographic Services
- Pacific Rim National Park – Parks Canada
- RCMP: Ucluelet; Sicamous; Kelowna Rural (Westbank)
- Transport Canada

Transportation Safety Board

Provincial & Municipal Partners:

BC Ministry of Environment, Environmental Protection
City of Kelowna
CORD Watercraft Chair
Interior Health – Okanagan
North Shuswap – Columbia Shuswap Regional District
Okanagan – Shuswap
Peachland PYC
Regional District Central Okanagan Parks

Others:

Alberni Clayoquot Regional District, Bamfield
Bamfield Marine Community
BC Ferry Services Inc.
BC Marine Trade Association
Burrard Clean Operations
Davis Marine Ltd.
Gulf Tow Salvage
J.A. Murdoch & Company Ltd.
Nautical Institute of BC
Nuu chul'nuth Tribal Council
Pacific Coast Mutual Marine Insurance Co.
Pacific Marine Training Campus
St. Paul Fire & Marine Insurance Company
Washington Marine Group
WWF Canada

CENTRAL AND ARCTIC REGION

Shipping Industry:

Canada Steamship Lines
Canarctic Shipping, A Division of Fednav Ltd.
Desgagnés Transarctik Inc.
LCA – Lake Carriers Association
McKeil Marine Limited
Nadro Marine Services Ltd.
Northern Transportation Company Limited
Nunavut Eastern Arctic Shipping Inc.
NWT Marine Group
Owen Sound Transportation Company
Seaway Marine Transport
Shipping Federation
St. Lawrence Seaway Management Corporation

The Mariport Group Ltd.
The Shipping Federation
Upper Lakes Shipping
Vships Canada

Recreational Boaters

Canadian Yachting Association

Fish Harvesters and related:

Great Slave Lake Commercial Fisherman

Port Authorities:

Goderich Port Authority
Hudson Bay Port Company
Toronto Port Authority

Pilotage Associations:

Canadian Merchant Service Guild

Federal Partners:

Canadian Ice Service
Department of National Defense - Joint Task Force North
DFO - Canadian Hydrographic Service
International Joint Commission (IJC)
National Research Council of Canada
Transport Canada
Transportation Safety Board

Provincial & Municipal Partners:

Government of Northwest Territories
Government of Nunavut
Niagara Police
Ontario Ministry of Transport
OPP General HQ's, Orillia
Toronto Fire
Toronto Police

Others:

Acuratek Inc.
Canadian Passenger Vessel Association
Cement Assoc. of Canada
Eastern Canada Response Corporation (ECRC)
Essroc
Georgian College, Owen Sound
Joint Secretariat, Inuvialuit Renewable Resources
Kam Technology

Legge Marine Services
Lloyds Register, Burlington
Lower Lakes Towing Ltd.
Maid of the Mist
Marine Administration – Department of Transportation (MARAD/US DOT)
McLarens Canada
Michigan Boating Industry Association
National Ocean Service (NOAA/Coast Survey)
Northern Transportation Company Limited
NPS – National Park Service
NWSCT
Ontario Waterway Cruises
Owen Sound Transportation
Petroleum Products Division - Inuvik Region
Petroleum Products Division - Rankin Inlet
Pilot Truck Service
Polaris Applied Sciences - Bainbridge Island WA
Rochè Bay plc.
Shell Canada
Sifto Canada Corporation
Stan Dean & Sons Ltd.
Sustainable Development - Pond Inlet
United States Army Corps of Engineers (USACE – Detroit)
United States Coast Guard (USCG D9; HQ)

QUEBEC REGION

Shipping Industry:

Canadian Shipowners Association
Fednav International Ltd.
Hapag – Lloyd
Shipping Federation of Canada

Recreational Boaters

Board of Directors, Gaspé Blue Route (St. Lawrence Water Trail)
Canadian Coast Guard Auxiliary
Canadian Power and Sail Squadrons, Fort Saint-Jean
Canadian Power and Sail Squadrons, Lac Saint-François
Canadian Power and Sail Squadrons, Sept-Îles
Canadian Power and Sail Squadrons, Sorel
Canadian Power and Sail Squadrons, Trois-Rivières
Club nautique de Cap-aux-Meules

Fish Harvesters and related:

Association de l'Étang-du-Nord

Association des capitaines propriétaires de la Gaspésie
Association des pêcheurs de crevettes de Matane
Association des pêcheurs propriétaires des Îles
Comité des pêcheurs polyvalents de Blanc-Sablon à Vieux-Fort, Lourdes-Blanc-Sablon
Lower North Shore Fishermens' Association, La Tabatière
Regroupement des pêcheurs professionnels du nord de la Gaspésie

Port Authorities:

Chevery portmaster
Montreal Port Authority
Quebec City Port Authority
Sept-Îles Port Authority
Société du Parc Industriel et portuaire de Bécancour

Pilotage Associations:

Corporation of Lower St. Lawrence Pilots
Corporation of Mid St. Lawrence Pilots
Laurentian Pilotage Authority

Federal Partners:

Canadian Hydrographic Service, Fisheries and Oceans Canada,
Fisheries and Oceans Canada, Sept-Îles
Meteorological Service of Canada, Environment Canada
Transportation Safety Board of Canada

Provincial & Municipal Partners:

Centre local de développement Basse-Côte-Nord, Chevery
James Bay (Cree Health Board)
Municipal Councillor, Village of Cap-aux-Meules and L'Île-d'Entrée,
Municipality of Chevery - Mayor
Municipality of Îles-de-la-Madeleine
Northern Village of Kuujuaq - Mayor
Public Safety, Repentigny
Public Safety, Trois-Rivières

Private partner organizations

Eastern Canada Response Corporation (ECRC), Sept-Îles
St. Lawrence Seaway Management Corporation

Others:

Alcan, Port-Alfred
Iron Ore Company of Canada, Sept-Îles

MARITIMES REGION

Shipping Industry:

Atlantic Container Line
Coastal Transport

Recreational Boaters:

Canadian Power & Sail Squadron
Kayak Guide, Paddling Sports
Kennebecasis Power Squadron
Regional Recreational Boating Advisory Council
Shediac Power & Sail Squadron
Ship Harbour Boat Tours and Charter Services

Fish Harvesters and related:

Aquaculture, Muscles & Oysters
Area 18 Crab Association
Eastern Shore Fishermen's Protection Association
Full Bay Scallop
Guysborough County Inshore Fishermen's Association, Canso
Lobster Fishermen
Maritime Fishermens Union
North of Smokey Fishermen's Assoc.
PEI Fishermen's Association
PEI Shellfish Assoc.
Reg. Federation of Acadian Professional Fishers
Scallop Fisherman
Seafood Producers Association
Shrimpers
Western Gulf Fishermen's Association

Port Authorities:

Halifax Port Authority
Port of Yarmouth
Saint John Port Authority

Pilotage Associations:

Atlantic Pilotage Authority

Federal Partners:

Canadian Hydrographic Services
RCMP Coastal Watch Nova Scotia
Transport Canada, Marine Safety
Transport Canada, Office of Boating Safety

Provincial & Municipal Partners:

New Brunswick Department of Transportation
Nova Scotia Community College, Nautical Institute
Nova Scotia Department of Transportation & Public Works
PEI Department of Fisheries & Aquaculture

Others:

Atlantic Marine Trades
Atlantic Policy Congress of First Nation Chiefs
Atlantic Trade Association
Canaport LNG
Cheticamp Boatworks
Eimskip Canada
Fundy Gypsum
Irving Oil Limited
Marine Survey
Maritime Aboriginal Aquatic Resources Secretariat
Offshore Petroleum Board
Transportation Safety Board
Xstrata Zinc Brunswick Smelter

NEWFOUNDLAND AND LABRADOR REGION**Shipping Industry:**

Canadian Maritime Ltd
Cape Harrison Marine
Newfoundland Transshipment Ltd.
Puddister Trading Company
Shipping Federation of Canada
Woodward Group of Companies.

Recreational Boaters

Regional Recreational Boating Advisory Council
Canadian Red Cross
Canadian Power & Sail Squadron
Lifesaving Society
Newfoundland and Labrador Search and Rescue Assoc.(NLSARA)
Avalon Peninsula representative
Burin Peninsula representative
Central representative
Goose Bay representative
Labrador West representative
South Coast representative
West Coast representative

Fish Harvesters and related:

Professional Fish Harvesters
CCG Fishers Advisory Board
CCGA - staff
CCGA (M) Inc. - President
Directors Districts 1-10
Fish, Food and Allied Workers
Newfoundland Aquaculture Industry Association

Port Authorities:

Argentia Management Authority
Port Manager, Corner Brook Port Corporation
St. John's Port Authority
See list of Harbour Authorities below

Pilotage Associations:

Atlantic Pilotage Authority

Federal Partners:

Canadian Hydrographic Service
Transport Canada

Provincial & Municipal Partners:

Department of Transportation & Works

Others:

Abitibi Price
Canadian Centre for Marine Communications (CCMC)
Exxon Mobil
Husky Energy
International Matrix Tank Terminals Ltd. (IMTT NTL, Ltd)
Marine Institute
Newfoundland and Labrador Refining Corporation (NLRC)/SNC Lavalin
Newfoundland Liquified Natural Gas (NLNG)
Petro Canada
Response Centre Manager, ECRC

Newfoundland and Labrador Harbour Authorities

Admirals Beach
Anchor Point
Aquaforte
Arnold's Cove
Baine Harbour And Rushoon
Bartletts Harbour
Bauline

Bauline East
Bay Bulls
Bay De Verde
Bay Roberts
Bay St. George South
Belleoram
Bird Cove/Brig Bay
Black Duck Brook
Black Duck Cove
Black Tickle
Blue Beach
Blue Cove
Bonaventures
Bonavista
Boxey
Branch
Brent's Cove
Bridgeport/ Moretons Harbour/Valley Pond
Brigus
Brigus South
Burgeon
Burin
Burnt Islands
Calvert
Cannings Cove
Cape Broyle
Cape Freels
Cape St. George
Carbonear
Carmanville
Catalina
Champney's West And Trinity East
Chance Cove
Change Islands
Charlottetown
Coachman's Cove
Codroy
Comfort Cove
Conception Harbour
Conche
Cook's Harbour
Cow Head
Cupids
Daniel's Harbour
Davis Cove
Dildo

Duntara, Keels And King's Cove
Eddies Cove East
English Harbour East
Fair Haven
Fermeuse/Port Kirwan
Ferryland
Flatrock
Fleur De Lys
Flower's Cove
Fogo Island
Forrester's Point
Fort Amherst Small Boat Basin
Forteau
Fortune
Fox Harbour
Fox Island River
Foxtrap
Francois
Frenchman's Cove (Bay Of Islands)
Garden Cove
Garnish
Glovertown
Goose Cove
Gooseberry Cove
Grand Bank
Grand Lepierre
Grates Cove
Green Island Brook
Green Island Cove
Green's Harbour
Greenspond
Griquet
Hant's Harbour
Happy Adventure
Harbour Breton
Harbour Grace
Harbour Mille
Harbour Round
Heart's Content
Heart's Delight-Islington
Hermitage
Herring Neck
Indian Bay
Isle Aux Morts
Jackson's Cove
L'anse-Au-Clair

L'anse-Au-Loup
La Scie
Ladle Cove
Lamaline
Lark Harbour - York Harbour
Lawn
Leading Ticks
Little Burnt Bay
Little Harbour East
Little Port Harmon
Long Cove
Long Island
Lord's Cove
Lourdes
Lower Island Cove
Lumsden
Mainland / Three Rock Cove
Makkovik
Margaree - Fox Roost
Mccallum
Middle Arm
Miles Cove
Ming's Bight
Mount Arlington Heights
Musgrave Harbour
Nain, Labrador
New Harbour, T.B.
Newman's Cove
Newtown
Nipper's Harbour
Norris Point
North Harbour
O'donnells
Old Perlican
Pacquet
Petite Forte
Petty Harbour
Placentia Area
Plate Cove
Point Au Gaul
Pool's Cove
Port Aux Basques
Port Aux Choix
Port De Grave
Port Saunders
Portugal Cove South

Portugal Cove/St. Phillip's
Pouch Cove
Princeton
Quirpon
Raleigh
Ramea
Random Island
Red Harbour
Red Head Cove
Rencontre East
Renews
River Of Ponds
Riverhead
Robert's Arm
Rocky Harbour
Rose Blanche - Harbour Le Cou
Sally's Cove
Salvage
Savage Cove
Seal Cove
Seal Cove, Connaigre Bay
Ship Harbour
Shoal Cove West/Reef's Harbour
Shoe Cove
Sibley's Cove
Smith's Harbour
South East Bight
Southern Harbour
Southport
St. Bernard's
St. Brendan's
St. Brides
St. John Bay
St. Lawrence
St. Lewis
St. Lunaire
St. Mary's
St. Shotts
St. Vincent's
Straitsvie
Summerville
Sunnyside
Sweet Bay
Tickle Cove And Open Hall
Torbay
Trepassey

Triton
Trout River
Twillingate
Upper Island Cove
Valleyfield/Badgers Quay/Pools Island
Wesleyville
Western Bay To Jobs Cove
Westport
Whiteway
Wild Cove
Winterton
Witless Bay
Woody Point
Wreck Cove